

STI Allianz

Getting access to the service

Each Participant of the TFI Funds can access an online service that allows him to view information about his funds and to submit a wide range of permissible orders and instructions. With a view to the security of funds, additional verification of the Participant's identity using one of the methods described below is necessary.

To access the Allianz Transaction and Information Service (STI Allianz) at: <https://sti.allianz.pl> select "Register Individual User".

Nie masz jeszcze konta?



Jeśli nie masz jeszcze konta do platformy dystrybucyjnej, dowiedz się więcej lub załóż konto.

[Zarejestruj użytkownika indywidualnego](#)

[Zarejestruj użytkownika instytucjonalnego](#)

Panel logowania

Login

[Nie pamiętam loginu](#)

Hasło

[Nie pamiętam hasła](#) [Zaloguj](#)

Next, you need to provide your basic personal information, followed by a choice of how to verify your identity by:



transfer PLN 1



video recording (video verification)



paper contract

Weryfikacja tożsamości

Jak chcesz zweryfikować swoje dane?

 Nagranie wideo

 Przelew za złotówkę (Autopay)

[Wstecz](#) [Dalej](#)



Video Verification

Video verification is secure and can't be used with a stolen ID card (details from the ID are checked automatically in the lost documents database and stolen, and facial features compared with the ID photo).

For video verification, the following are required: preparation of a Polish ID card and possession of a mobile phone/computer with a camera and good lighting.

1. After selecting video verification, we will ask you to indicate which device you will use. ↓

The screenshot shows a registration screen titled "Rejestracja" with a progress bar for "Weryfikacja tożsamości". The main heading is "Wybierz sposób wykonania zdjęć dokumentu tożsamości i twarzy". Below this, there are two options: "Kamera w smartfonie" (represented by a smartphone icon) and "Kamera w komputerze" (represented by a laptop icon). At the bottom, there are "Wstecz" and "Dalej" buttons.

If you use **a computer**, the screen will display more commands.

If you choose **the phone**, you can choose how to transfer the video verification link to the phone. Don't close the browser window on the computer, after you execute the commands on the phone, you will be able to continue the registration on the computer. ↓

The screenshot shows the same registration screen, but the heading is "Wybierz sposób przekazania linku na telefon". There are two options: "Kod QR" (represented by a QR code icon) and "SMS zostanie wysłany na nr: +48123456789" (represented by a speech bubble icon). At the bottom, there are "Wstecz" and "Dalej" buttons.

2. For the next step, prepare your ID document so that you can take photos of both sides of the document.
3. Then there will be requests to record 3 head movements, e.g. look right/left, etc.
4. After completing the above steps, expect to hear the result of the verification.

Positive verification: you will proceed to the next part of the registration, where we will ask you to for the establishment of a login and password, after confirming the data with an sms code you will go to the STI Allianz service and immediately have access to information About their measures.

Negative verification: usually occurs when:

- previously entered data (name, surname, PESEL) is inconsistent with the data from the ID card;
- photos taken on the computer are of poor quality and it is not possible to read the data from the ID document properly - pay attention to the messages when taking photos,
- when recording facial movements, another person's face will appear in the frame or another person is in the background (this also applies to photographs that may be in the frame),
- you use an identity document other than an ID card and passport issued in Poland.



We suggest using a cell phone for the video verification process, as it has a camera with higher resolution and the photos and recordings taken are of better quality. This will minimize the likelihood of video verification failure.



Verification through PLN 1

Select the bank from which the transfer will be made. After correct verification, the transfer of PLN 1 is automatically returned to the Participant's account.

Verification by wire transfer available for banks:



- Data from the bank account from which the transfer will be made (name and surname) must be the same as the data recorded in the Participants' register.
- If you select the icon of a specific bank - you will be automatically directed to the electronic banking login page. After logging in, the transfer data will be completed automatically, you just need to approve the transfer order for PLN 1.
- If you select the icon "I have an account with another bank" - will be displayed data to complete a self-transfer, it is very important to indicate the appropriate title of the transfer. A QR code will also be available for auto-complete data when ordering a transfer in the banking application.

Note, verification by PLN 1 transfer is possible only for banks based in Poland.

Usually the verification process does not take more than 2 minutes. If this time is longer an appropriate message will appear and will be sent an email about the result of the verification and information on next steps.



Paper contract

This method of verification is designed for:

- Participants who do not have Polish citizenship/do not have a PESEL number,
- Individual minor participants,
- Institutional participants.

Paper contract registration is done by filling out the form on the website. Upon completion of the registration, we will provide a pdf file with the contract, which you must print, sign and then submit to the nearest Allianz Branch.

If you have any questions, please contact us:

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